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PATIENT INFORMATION ON VIDEO CONSULTATIONS

The doctor you are seeing today is making a recording of his/her consultation with patients.

Video recordings are an important means of improving doctor's skills but we understand and respect your rights, without question, to refuse anything which you might find intrusive to your own health care which remains our foremost priority.

If you do not want to your consultation recorded, then all you have to do is let the receptionist know. This will not affect your consultation or treatment in any way.

If you agree for your consultation to be recorded, you will be asked to sign a consent form <u>before</u> and again <u>after</u> your consultation to make sure you are still happy. No intimate examinations will be recorded and the camera will be switched off whenever you wish.

The recording is as confidential as your medical records and will be kept with the same security. The doctor you are seeing today will ensure the recording is encrypted, only used for educational purposes and erased as soon as possible but definitely no later than one year after recording.

The recording will be used for assessing the doctor's skill in the consultation, to teach the doctor how to improve and for research - all of which help to improve patient care.

If, after you have left the surgery, you change your mind and wish the consultation to be erased, please feel free to contact the Practice Manager who will ensure that this is done immediately.